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How to Get Started with Competency Management

Part 1

From recruitment through hiring, development, and promotion, many successful companies rely on competency management to optimize the skills of their workforce and give the company a competitive edge. By aligning the skills of your people with your organization's strategic goals and initiatives, you put the power of your entire workforce behind you.

If you've decided that competency management is right for your organization, but you don't know where to start, you're not alone. **Here are five steps to get you started.**

1 Secure Support From the Top. To set up your competency management program for success, be sure your senior executive team is on board, providing you the support and resources you need to see the job through. Meet with them to outline the competency framework and to secure their buy-in for the process. Work to set realistic expectations about what to expect and what value a competency management program can deliver right away – and how the benefits rack up over time.

Consider a competency pilot in one part of the organization to capture what works, what doesn't, and to highlight early benefits to the team and company.

2 Select Your Competency Model. You don't need to create your own library of competencies from scratch. There are many off-the-shelf [competency models](#) to choose from. Open source models like [O*NET](#) or [NICE](#) can save companies a great deal of time and effort.

Start with the core skills that every employee should have, then find and select a competency model that fits your organization. You can always add leadership, functional, and/or job competencies that are specific skills your company requires. Be sure to adopt the model



across your organization so everyone is on the same page. Then update your job descriptions to identify the required skills and proficiencies that directly impact business outcomes and performance.

3 Implement Competency Management Software. While it's possible to identify, analyze, and manage skills and competencies without competency management software, you wouldn't want to. Competency management systems such as Avilar's [WebMentor Skills™](#) streamline and automate the process, so you and your team can focus on learning and development initiatives that improve the skills and performance of your workforce.

By mapping the skills required by the jobs in your organization to the actual skills of your workforce, competency systems provide tremendous insight into potential workforce performance.

4 Conduct Your (First) Skills Gap Analysis. Identify workforce strengths and skill gaps with competency-based skills assessments. Employees can take online skills assessments to capture their understanding of how well they are mastering essential skills. Supervisors and mentors may also weigh in to capture a multi-rater view.

Home in on where to invest in development. To do this, analyze results to get a baseline understanding of individual and workforce strengths and skill gaps. This is just the first skills gap analysis. Most companies include competency-based assessments as part of ongoing performance management efforts.

5 Align Your Learning Program with Critical Skill Gaps. Use reports from your competency management system to identify strengths and skill gaps across your individuals, teams, and entire workforce. Where there are essential skill gaps, adjust your learning and development program to align with your competency framework. This will make a meaningful difference.

Individual learning plans and team training initiatives can effectively improve essential skills, knowledge, and behaviors. By measuring competencies over time, employees can track their progress and contributions.

A well-run competency management program takes the guesswork out of hiring, developing, and retaining top performers. With the right planning and preparation, you can start your successful program today.

Do you want to learn more about best practices for getting started with competency management? If so, read our competency development guide: [7 Steps to Unlocking Organizational Effectiveness](#) to get started.

About Avilar

Avilar – The Competency Company™ is a leader in web-based competency management and learning solutions for corporations, government, and non-profit organizations. Formed in 1997, Avilar was a pioneer with its award-winning WebMentor™ product line and has built itself on the basis of superior customer service and highly adaptable product design.

Avilar consultants are recognized as industry thought leaders and have decades of experience in implementation and analysis. Let Avilar help you transform your organization from ordinary to extraordinary. [Visit our website](#) to schedule a demo of our competency management system or our LMS. You can be confident that we will listen to your organization's specific needs and help you find the best solutions to the talent management challenges you're facing.

